

# STANDARD RENTAL GUIDELINES

For Taylor Metal Customers, your seamer will ship out of Mesa, AZ to serve customers in Oregon, Washington, California, Arizona, Nevada, and Utah. The average shipping cost round trip is about \$165. The seamer transit time, in most cases, for UPS ground shipping is 2 to 3 days to these states. Please plan ahead to avoid UPS expediting fees. If we receive your order by 2PM Central Time, your seamer can ship the next business day.

#### **RECEIVING ORDERS**

• We receive your order via the internet through <a href="http://taylormetal.diroofseamers.com">www.diroofseamers.com</a> or a joint website that we have with your panel manufacturer such as <a href="http://taylormetal.diroofseamers.com/">http://taylormetal.diroofseamers.com/</a>

## **ORDER PROCEESSING**

- After receiving your order, we verify your credit card for \$1000. Your card will not be charged at this time. Our CSR's process your order and send the information to our seamer department.
- The seamer is then put through a final inspection and sent to shipping. An adult signature is required for delivery to you.

## **INVOICING**

- Your rental days will start the day you sign for the equipment and will continue until the day it is received back at our facility.
  Seamer Rental- \$45/day
- Invoicing will be done at the end of each month and/or when the seamer is received back at our facility.

## RETURNING SEAMER/CRIMPER

• There is a return ship label in a plastic bag inside the seamer case. Once you are finished with the seamer, remove the label that was used to deliver the seamer, and attach the return ship label to the outside of the seamer case. You may give it to your local UPS driver or take it to a local UPS store.

#### **TECHNICAL SUPPORT**

• If for some reason, you have a seamer issue while on the roof, please stop immediately and call D.I. Roof Seamers at 1-888-343-0456. We have a trained staff of Technicians that can help you with your seamer problem.

For more detailed information, please read our Terms and Conditions that can be located on our website – www.diroofseamers.com.

THANK YOU FOR CHOOSING D.I. FOR YOUR ROOF SEAMER NEEDS.